CAWH 2023 Session 2 — Focused Group Conversations: Show and Tell Lightning Round

Discussion: Relocation Services and Short-term Housing

Discussion Leader: Alice Lesman, Columbia)

1. Overview

Columbia

- Recruitment is done by each school dependent on who the person is in that school
- No overall policy
- Other support K-12 schools (public, private, how to navigate)
- Short term some but not enough.
- AirBNB, Sabbaticalhomes.com
- Local not-for-profits international house (separate from university)
- Teachers College
- "Guest Housing" a few days to a couple of months
- Sometimes onboarding need a temporary place.

Rutgers (70k students/3 campuses/17k resident students)

- No official program yet
- Did a relocation guide campus areas, info (DMV, postal systems, banking)
- Online and printed guide
- International department will assist with visa applications etc.

UBC

Relocation Team:

- Consult with candidates (80% of new recruits)
- Policy that certain appointments get funding for more
- Immigration team to help
- "Concierge style" 2 relocation specialists

Short term housing

- Tough \$\$\$
- Hotel-like accommodations (\$200-\$300/night)
- Most places are 1-year fixed
- Student housing separate

2. What is working well?

Rutgers: Good system to manage payments; maintenance/turnover department/crew (dedicated team); relocation; Renter's Guide – all kinds of info.

Columbia: Faculty residential housing; co-rental housing guide; moving guide

3. What is not working well?

Inventory; supply

4. Future - What's Coming?

Columbia: Improving reservation system (Rutgers likes its system); new building with VIP areas/small number

Rutgers: 75-unit faculty/staff development project; Covid delayed; 2020 new president

SabbaticalHomes.com: Rebuilt website in 2021 – fully scalable; increasing networking/institutional partnerships to be more of a resource (i.e. more inventory, listings at all pricing levels, more options for relocations)

Problem to Solve: Ideally offer everyone a place to stay.

Constraints: Funding, Inventory, Services, People coming to the housing office when already desperate at the last minute.

Discussion: Asset Preservation & Deferred Maintenance

Discussion Leader: Karlie George, Irvine Campus Housing Authority

- Property management outsourced to maintain offline homes during preservation process.
- Comprehensive strategies
- Thermostats to monitor usage, reducing costs.
- Pride of ownership to encourage homeowner investment and prevent deferred maintenance.
- Housing "how tos" annual reminders
- Binder of housing components, appliances for homeowner education.
- Trusted vendor listings.
- Reserve analysis regularly updated to assist with budgeting for future financial needs.
- Linking inspection reports with approval process.

Challenges

- Access into homes for inspections and improvements.
- Housing stock left online due to costs of updating older units in portfolio.
- How much of the cost can be split between the homeowner and the university?.
- Historic/registered homes.

Discussion: On- and Off-Campus Solutions

Discussion Leader: Troy Miller, University of Nevada Reno

University of Nevada: both on and off campus options. Lease only, not for sale.

UC Davis: "Adjacent" for-sale housing, ground lease.

- No rent increase
- 70-80% are not leaving
- No time limit
- Sell to eligible individuals
- 30-40% of market value
- Mortgage program

Columbia: Manages graduate/faculty and select staff housing

- 2,000 faculty units
- 5,500 student beds
- Off-campus registry
- Mortgage program

SabbaticalHomes.com: Short-term rental, helpful for relocation

What's working?

University of Toronto:

- Rentals are working (need to grow)
- Tons of demand
- Campus boundary
- Faculty want home ownership but there are municipal restrictions.
- Grad student families are similar to faculty (working well) so going ahead with large numbers of units in this combined format.

University of Nevada:

- Property acquisition near university gets 10% of the value to upgrade

What is not working?

U of T: Deferred maintenance

UC Davis: Same as above. Renters don't maintain properties; try to incentivize

Princeton: Also deferred maintenance because of appreciation/depreciation. Big investment for the university

U of Nev.: Difficult to include student/faculty/staff in one design. Graduate students edge them out.

Columbia: We are moving students out of faculty buildings to make them faculty only.

Future:

UC Davis:

- Modular construction (for higher density)
- #3D printing
- Remote Work
- More loan programs (to include staff)
- Increase inclusion, diversity
- Live/work/learn village concept

Problems to Solve:

- Define Affordability
- Taxable Benefit
- Supply

Discussion: Financing and Funding Strategies

Discussion Leader: Whitney McNair, Stanford

Loan programs

- Invested working capital
- Bonds
- General Fund backstop
- UC campus has supplemental loans
- Zip forgivable loan
- Campus has to come up with funding; some use recruiting funds

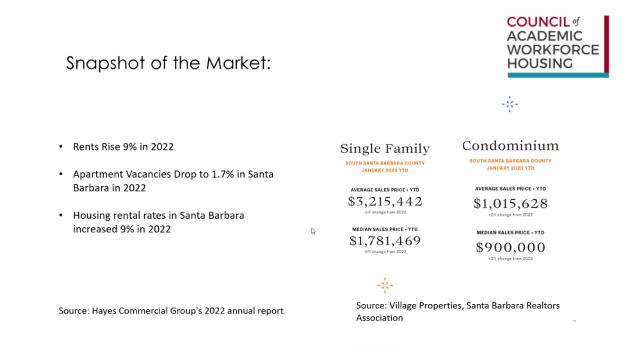
Development Revenue (UBC)

- Endowment>development
- 99-year prepaid lease
- Use land to lease
- Market rate to subsidize faculty housing
- Mix of units (Boise State, San Jose State)
- Priority for rentals
- Other programs for faculty to free up rentals for staff

Discussion: Addressing Affordability and the Cost of Construction

Moderator: Rosemary Peterson, UC Santa Barbara

• SB Market has a lot of affordability issues



- 1. Rental homes: Are rents at or below market?
- 2. For Sale homes: How are prices compared to open market prices?
- 3. What are you doing to meet the challenges in affordability?
- 4. What are the main culprits that drive up costs?

Christine Holland - MIT

- They have a unique market and a unique program
- Mortgage program creates the affordability
- Recently changed the program
- Rent is very expensive
- When employees buy a home, they typically pay less than renting
- Work with primary lenders that can offer the best interest rates- they have relationships with local banks
- 95% end up purchasing
- Since they increased the mortgage program, small amount of complaints. Biggest complaint is around rental prices for juniors
- Graduate student housing seems to be more of a focus

Randy Wallace - Cal Poly

- No rental home product in portfolio at this time
- Need to find out if there is demand using a study
- Plan to build affordable rental homes
- They have for sale homes and have properties on a ground lease
- Faculty purchase the home/ structure but lease the land
- Within the last 3 years- home prices have gone up considerably
- Always needing to adjust prices based on market but keeping delta of 20-25% below market
- Housing is a recruitment tool
- Silent second loan program- secondary financing, roughly 20% of the home's value or up to 70K
- They can choose to not make payments and repay when they resell the home- helps with affordability
- What is ground rent for each home? Approximately \$70 per month for first 5 years, then year 6 \$280 per month for a period of 3 years
- Even with the increase in ground rents, it is much more affordable than purchasing out in the market

Mark Rutheiser, UC Davis

- Trying to get workforce housing going
- 45 acres allocated for building units
- Been using industrialized construction for student housing (pre-fab method).

Rosemary- trying to fit project into a tax exempt bond as a method to bring a project online